FHB Capstone Training

Customized Post-Implementation Training Resources

Your implementation has been successfully completed and you've put a bow on your report. When the time comes to revisit the project or train new employees on the platform, connection with a readily available training resource is vital for easy reference and continuity. FHB's Capstone Training provides the customized instruction you'll need for sustained success.

FHB will tailor your training materials to align with your implementation process.

Capstone Training consists of two custom videos that demonstrate an overall summary of your Workiva implementation and answer all of your questions. It is designed to improve understanding of the solution's functionality.
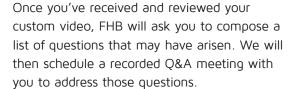
It includes:

90-Minute Custom Video

FHB will create a custom video based on your unique implementation process.

This up to 90-minute video outlines the design and intended use of the solution's key components, including (as applicable):

- Data sources
- Table structure
- Queries
- Query-connected spreadsheets
- Linked spreadsheets
- Document creation and linking
- Adjusting journal entries
- Validation tool
- Rounding tool
- Cashflow worksheet
- Fund balance allocator
- Major/non-major fund allocator

Q&A Video

Once you've received and reviewed your custom video, FHB will ask you to compose a list of questions that may have arisen. We will then schedule a recorded Q&A meeting with you to address those questions.

Why Choose Us?

Public sector process improvement is all we do.

Our expertise and experience in public-sector finance, budgets, and internal auditing is unmatched. While our competitors provide a wide array of services for a variety of industries, our sole focus is improving and automating business processes for people just like you.

We bring all the expertise of a large consultancy, with the specialized attention of a boutique firm.

When we say we put our clients first, we mean it. Our 99.8% client-retention rate reflects that commitment. Your dedicated FHB team of CPAs, programmers, graphic designers, and project managers will bring the right skills, tools, experience, and time to ensure your project's sustained success.

"[FHB Director of Solutions Design & Architecture Darryl Parker, CPA] gave great training to the entire team and answered all kinds of questions for basic users."

Dongmei Li, CPA, CPFO
Deputy Controller at Chicago Public Schools

"The training and support given by F. H. Black will be a godsend for my staff when I retire. I know they will be in good hands with Jamie and Darryl helping them when they need it."

Karen Simpson
Finance Director at City of Palmetto, Florida

You can count on an unbiased software recommendation.

FHB does not accept any referral fees or commission from software companies. We invest heavily in research and testing of leading industry tools. Once we've assessed your unique needs, we'll recommend the best solution available to meet them.

We help overworked teams get their lives back.

Our process improvements can eliminate 50-75% of your organization's low-value, manual work—giving your staff the precious gift of time and putting work-life balance within reach.

"Joy was great. She kept us on task. She always answered our questions … even some of the stuff if we'd done it before … she still went back over it again, just to make sure we understood."

Shannon Phillips,
Budget and Financial Analyst at City of Irving, Texas

Our Team +

- CPAs and technology experts
- Budget book, ACFR, and CANFR award reviewers
- Across every time zone in the US and Canada

Our Experience =

- 50+ yrs in public sector finance
- 80 yrs in public sector auditing
- 100+ yrs in IT consulting
- 30+ yrs developing custom solutions

Our Results

- 700+ satisfied clients
- 1,000+ CPA-led projects
- 99.8% client retention

workiva **ELITE PARTNER**

workiva **INNOVATION PARTNER OF THE YEAR 2021**

Contact us today to discuss your needs and how we can help!